



Tandem flight information

Thank you for deciding to experience a paragliding tandem flight with **Paragliding Queensland**. We believe our tandem flight operation will exceed your expectations and that you will gain a true understanding of what it is like to soar like an eagle with one of the most experienced tandem instructional facilities in Australia.

Tandem flight launch sites.

Our tandem flights are conducted on public sites accessible by two wheel drive cars and disabled persons. Any member of the public is welcome to come and watch, however neither site has facilities to purchase food or drink. Please bring any supplies you will require.

Mt. Tamborine S27° 57' 1.00", E153° 10' 52.30" [Google Maps Location](#)

This launch is situated on Main Western Rd. Mt. Tamborine. (UBD Gold Coast map 23 L4). From Brisbane, travel south down the S/E freeway and take exit 38 (Yatala North). Turn right under the freeway and then take Stanmore Rd. Follow Stanmore road for 7km until you get to a T intersection. Turn left and drive south on that road (the Beenleigh to Beaudesert Rd) for 15km until you get to another T intersection and a sign going to Mt Tamborine. Turn left and travel up that road and to the top of Mt. Tamborine and that road will become Main Western Rd. Travel along Main Western Rd for about 5km and you will come to the launch site on the right hand side of the road. There is a sign saying "Mt. Tamborine Launch". On arrival, please make your way to the lake off area and ask one of the pilots on the hill where the **Paragliding Qld** tandem pilot is.

Beechmont S28° 7' 5.50", E153° 12' 5.90" [Google Maps Location](#)

This site is called Rosins Lookout (UBD Gold Coast map 45 K19). Best way is to travel down the S/E Freeway to Nerang and travel towards Binna Burra. Rosins Lookout is about 25km from Nerang towards Binna Burra on the Nerang Beechmont rd. On arrival, please make your way to the lake off area and ask one of the pilots on the hill where the **Paragliding Qld** tandem pilot is.

Weather conditions:

The weather conditions expected during your flight will depend on what time of the year you have chosen to do your flight.

Winter: Max temp of 22c, however the temperature at the launching site when exposed to the wind chill can be quite a bit colder. Dress warmly.

Summer: Max temp of 35c. Despite the warmth on the ground, the temperature on the launching site can still be chilly. Bring warm cloths and decide then and there if you will need them. Better to be prepared.

Helmet: The Paragliding centre supplies all the practical flying equipment for use during your flight including helmet.

Footwear: Good sturdy footwear is mandatory. Good quality running shoes are ok but sturdy hiking boots with lateral ankle support are ideal and highly recommended to help reduce the chance of ankle injury.

*Please don't arrive with thongs or sandals as you will **NOT** be allowed to fly.*

Photos

You are welcome to carry a small still or Video camera during the flight.

Motion sickness

If you are **at all** susceptible to motion sickness it is recommended that you bring some motion sickness tablets with you.

No alcohol/ drugs for eight hours prior to the flight. Due to the foot launching and landing techniques employed in paragliding, the passenger plays a major role in assisting the pilot to execute a successful flight. For that reason, it is important that the passenger is not affected by alcohol or other drugs. The pilot retains the right to refuse carriage of any passenger deemed affected by alcohol or other drugs.

Finding your tandem pilot at the take off site

If you are asked to meet your pilot at the take off site, it will be your responsibility to locate them. The tip is to ask any person on the launching site who looks like a pilot, where the **Paragliding Qld** Tandem Pilot is. Any pilot will be able to point you in the right direction as our tandem pilots are highly respected and well known members of the Canungra flying community.

There is usually quite a few members of the general public present on launch so it is easier for the passenger to find the pilot than the other way round.

You will need to contact your tandem pilot at 9am on the morning of your flight on the number given to you when you make your booking. This "weather check" time may vary depending on time of year and expected weather conditions. We will notify you if there is any change to this time.

FLIGHT TERMS AND CONDITIONS.

Paragliding tandem flight booking guidelines.

1. REFUNDS

No refund available for "no shows" or cancellations on the day of the flight.

50% refund is available for cancellations between 1-3 days prior to the booked flight day

75% refund is available for cancellations between 3 days and one week prior to the booked flight day.

All refund requests must be made in writing to: "Queensland Paragliding" and must be accompanied by a copy of the original invoice/receipt.

No refunds will be paid by cheque or cash. **Credit card or direct "online" transfer only.**

Credit card refunds will be subject to 12% book keeping fee.

EFT Online refunds will be subject to 15% book keeping fee.

2. RESCHEDULING

No passenger requested rescheduling permitted on the flight day. (Exceptional circumstances considered).

Late rescheduling (1-3 days) prior to the flight day accepted only if space available on the day requested.

Passengers must be prepared to, and accept, at least three weather related flight reschedules.

Postponements are usually on the grounds of safety, however there are times when the weather conditions are not good enough for our desired minimum flight time.

3. FLIGHT TRANSFERABILITY.

All vouchers are fully transferable but the weight and age limit applies to all transferees.

New passengers name, weight and date of birth must be supplied to **Paragliding Queensland** no later than 3 days prior to the flight.

4. FLIGHT VALIDITY

4.1 The "valid to" date shown on gift certificates is a "first contact" validity date. The validity date can be extended by up to 12 months if weather conditions prohibit flight on the day of your booking.

5. FLIGHT DURATION.

5.1 Our flights are scheduled for approximately 25 minutes however weather conditions sometimes reduce this time. No credits are available for short flights.

I look forward to meeting you on the mountain.

Kind regards

Phil.

Phil Hystek.
Chief Flying Instructor
Paragliding Queensland

Paragliding Queensland

***We are one of Australia's longest established paragliding instructional facilities established 1993
We are the sole Australian importers of Gin Gliders and Sup'Air harnesses.***

Check out our web site at www.pgqld.com.au